

Invoice Number: PATRICK HARVIE
 Account Number: 876346201051018
 Security Code: 202-876346201-001
 3684

Contact Us

Visit us at business.twc.com
 Or, call us at 1-877-636-3278

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Charge Details

Previous Balance		243.14
Payment Received - Thank You	05/01	-243.14
Remaining Balance		\$0.00

Payments received after 05/10/18 will appear on your next bill.

Services from 05/18/18 through 06/17/18

Spectrum Business™ TV

Basic TV		23.39
Remote Control		0.36
Commercial DVR Service		9.95
Prime Business TV		47.62
Spectrum Receiver		6.74
Business TV Prime Bundle Discount		-5.00
Basic Cable TV Bundle Discount		-2.00
		\$81.06

Taxes	Maine Service Provider Tax	4.32
Fees & Charges	ConnectME Fund	0.20
	Regulatory Cost Recovery Fee	0.08
	Franchise Fee	4.81
	PEG Capital Fee	0.17
		\$9.58

Spectrum Business™ TV Total \$90.64

Spectrum Business™ Internet

Static IP Address		35.00
Modem		0.00
Teleworker Wideband 50MX5M		110.00
		\$145.00

Spectrum Business™ Internet Total \$145.00

Other Charges

Broadcast TV Surcharge	7.50
Other Charges Total	\$7.50

Current Charges	\$243.14
Total Due by 05/30/18	\$243.14

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Time Warner Cable Entity - The Time Warner Cable entity providing the service is a subsidiary of Charter Communications Operating, LLC and uses the brand name "Spectrum Business". Charter Communications Operating, LLC and Charter Communications Holdings, LLC are affiliates owned and controlled by Charter Communications, Inc.

Franchise Administrator - Town of Standish 175 Northeast Rd Standish ME 04084-6470 Phone: (207) 642-3461

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment. For immediate closed captioning inquiries, call 1-866-892-4249 or email PriorityEscalationTeam@chartercom.com. For assistance with an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, or email closedcaptioningissues@charter.com. To follow up on a written closed captioning concern only, please call 1-877-276-7432.

